

OREGON WATER RESOURCES DEPARTMENT



725 Summer Street NE Suite A
Salem OR 97301

PUBLIC NOTICE OF WATER USE REQUESTS
December 26, 2023

*This notice is also available on our web page at the following address:
http://apps.wrd.state.or.us/apps/misc/wrd_notice_view/?notice_id=21*

This publication lists agency activities requiring public notice. It also describes public comment processes and deadlines. Types of water use requests in this week's Public Notice include:

- * **Permit Application Initial Reviews, Proposed Final Orders, and Final Orders**
Applications for permits to use, store, divert or pump surface water or groundwater. Includes applications by the state Departments of Fish & Wildlife, Environmental Quality or Parks and Recreation for water to be used and kept in-channel.
- * **Alternate Reservoir Applications (ORS 537.409)**
Applications for storage permits for small ponds filed under a simplified review process.
- * **Applications for Extensions of Time to Perfect Water Right Permits**
New applications received and proposed final orders regarding requests to extend time limits to fully develop water use projects and beneficially apply water.
- * **Application for Instream Lease**
Application by water right holder to lease existing water rights to instream use.
- * **Transfer Applications: Regular**
Requests to change point of diversion or appropriation, place of use, or character of use upon which the public may comment. The changes may be proposed in an application for a transfer (including instream or historic POD), an exchange, or a substitution.
- * **Transfer Preliminary Determinations**
Requests to change point of diversion or appropriation, place of use, and character of use upon which the public may protest the application and Department's preliminary determination.
- * **Transfer Applications: District Permanent for Place of Use - ORS 540.580**
Petitions requesting permanent changes in place(s) of use within a district's boundary.
- * **Transfer Applications: District Temporary - ORS 540.570**
Petitions requesting temporary changes in water use within a district's boundary for one irrigation season.

- * **Water Management and Conservation Plans**
Water management and conservation plans submitted by municipalities and agricultural water suppliers under provisions of OAR Chapter 690, Division 86.
- * **Certificate Issuance**
Included in this section is a listing of recently issued water right certificates.

The Public Notice is published each week on the Department's web site at www.oregon.gov/OWRD. If you would like to receive a *free* weekly notification when it is published, please send your request to Tonya.L.Miller@water.oregon.gov.

How to Read the Listing

App#:

- G: Groundwater
- R: Reservoir
- S: Surface water
- I: Instream
- T: Transfer
- LL: Limited License

County/Basin (See Map)

Applicant Name

Applicant Address

Sources/TRSQ40Q160

Use/Quantity

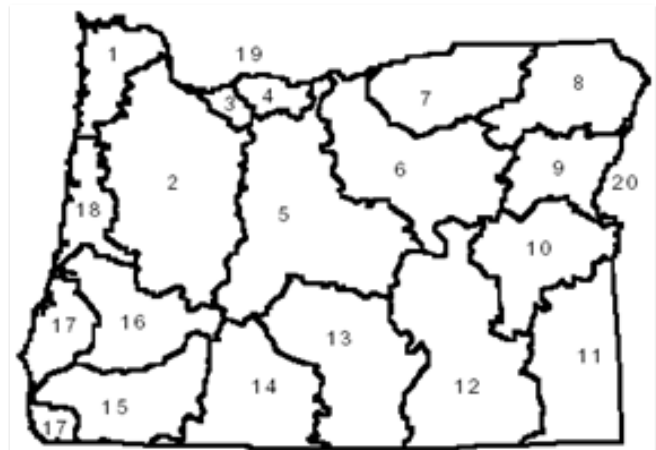
Unit of measure:

- CFS: Cubic feet per second
- GPM: Gallons per minute
- AF: Acre-feet

Priority Date

Stage/Status

- IR: Initial Review
- PFO: Proposed Final Order



BASINS:		
1. North Coast	8. Grande Ronde	15. Rogue
2. Willamette	9. Powder	16. Umpqua
3. Sandy	10. Malheur	17. S. Coast
4. Hood	11. Owyhee	18. Mid-Coast
5. Deschutes	12. Malheur L.	19. Columbia
6. John Day	13. Goose/Summer L	20. Snake
7. Umatilla	14. Klamath	

Commonly used “Type of Use” abbreviations (for definitions, consult Oregon Administrative Rules 690-300):

AG: Agriculture	GR: Groundwater recharge	MU: Municipal
CR: Cranberry uses	GT: Geothermal	NU: Nursery use
CM: Commercial	ID: Irrigation with domestic	PA: Pollution abatement
DI, DN: Domestic including non-commercial lawn & garden	IL: Irrigation with livestock	PW: Power
DO: Domestic	IM: Industrial or manufacturing	QM: Quasi-municipal
DS: Domestic & stock	IR: Irrigation	RC: Recreation
FI: Fish	IS: Irrigation, supplemental	RW: Road construction
FP: Fire protection	LV: Livestock	TC: Temperature control
FW: Fish & wildlife	LW: Livestock & wildlife	WI: Wildlife
GD: Group domestic	MI: Mining	

Initial Review and Proposed Final Orders

The following pages of this notice list permit applications that the Department is evaluating for compliance with state water law. Public participation and comment is encouraged. Opportunities for public involvement vary according to the stage of the permit evaluation.

Ground water permit applications in the Deschutes Basin (Basin 5) may seek to provide mitigation pursuant to the Deschutes Ground Water Mitigation Rules.

Initial Review Stage (IR)

The Department has given the applicant an initial review of water-use restrictions, water availability and other limitations that affect the agency's decision on whether to issue a permit. The Department welcomes comments from interested persons, agencies and organizations on the proposed water use.

The comment deadline for initial reviews appearing in this public notice is 5pm, Thursday, January 25, 2024. Although we cannot respond individually to all comments, each will be considered as the agency makes its decision regarding proposed allocations.

Proposed Final Order Stage (PFO)

The proposed final order is the Department's penultimate decision on the water use request. The PFO documents the agency's decision through specific findings, including review of comments received. If appropriate, it includes a draft permit specifying any conditions or restrictions on the use. Persons interested in receiving a mailed copy of a PFO must pay a statutorily-required fee of \$35. (Any person paying \$35 to receive a PFO by mail will also receive a copy of the Final Order when it is issued.) PFO's may be viewed free of charge online at: <http://apps.wrd.state.or.us/apps/wr/wrinfo/>. Those disagreeing with the Department's decision as expressed in the PFO have 45 days to file a protest.

The protest deadline for proposed final orders appearing in this public notice is 5pm, Friday, February 09, 2024.

The protest filing fee is \$480 for the applicants and \$950 for non-applicants. Detailed requirements for filing a protest are included in the PFO. Persons who support the PFO may file a "standing" fee of \$270 to retain the ability to participate in future proceedings relating to an application. Before participation in a hearing is allowed, an additional \$680 will be required to request to participate as a party or limited party.

If a protest or comment deadline falls on a day that the office is closed, then the next open business day automatically becomes the deadline date.

Initial Review and Proposed Final Orders

App#	S-89419
County/Basin	Jackson / Rogue (15)
Applicant Name	MARK DEGNER TRUST 3369 CRATER LAKE HWY MEDFORD, OR 97504
Sources/TRSQ40Q160	A DITCH > ROGUE RIVER / 33.00S 2.00E 9 SENE
Use/Quantity	HUMAN CONSUMPTION / 0.005 CFS
Priority Date	11/22/2023
Stage/Status	IR / PROPOSE TO DENY

Final Orders - Permit & Limited License Applications

Following is a list of applications for new appropriations that have had final orders issued recently. If you would like a hard copy of an order mailed to you, send a request with \$35 for each order to the Water Rights Section, Oregon Water Resources Department, 725 Summer Street NE Suite A, Salem OR 97301. If you have any questions, please contact the Department's customer service staff by dialing 503-986-0900.

App#	G-19235
County/Basin	Jackson / Rogue (15)
Applicant Name	WHITE, RONALD 5333 ROGUE RIVER DR EAGLE POINT, OR 97524
Priority Date	12/23/2021
Issue Date	01/18/2024
Status	WITHDRAWN
App#	LL-1961
County/Basin	Lane / Willamette (2)
Applicant Name	DISTRICT ROW LLC / RACHEL OLSEN 3372 CONCOMLY ROAD S SALEM, OR 97306
Issue Date	12/19/2023
Status	APPROVED

Alternate Reservoir Applications (ORS 537.409)

For alternate reservoir applications filed under ORS 537.409, the public is invited to comment within 60 days of this notice. The law provides that within 60 days after the Department provides public notice of the application, any person may submit detailed, legally obtained information in writing, requesting the Department to deny the application for a permit on the basis that the reservoir:

- (A) Would result in injury to an existing water right; or
- (B) Would pose a significant detrimental impact to existing fishery resources as determined on the basis of information submitted by the State Department of Fish and Wildlife.

Such comments must be submitted on or before February 24, 2024.

App#	R-89426
County/Basin	Polk / Willamette (2)
Applicant Name	PARATORE, ROSS 6920 CORVALLIS RD INDEPENDENCE, OR 97351
Sources/TRSQ40Q160	RUNOFF > WILLAMETTE RIVER / 8.00S 4.00W 33 SWNW
Use/Quantity	MULTIPLE PURPOSE / 12.000 AF
Priority Date	12/15/2023

**Applications for Extensions of Time
to Perfect Water Right Permits filed pursuant to OAR 690-315**

Consistent with OAR 690-315-0050, the Department will accept public comment on the following extension applications until January 25, 2024. Following the comment period, the Department will prepare and issue a proposed final order. Individuals who would like a copy of the proposed final order may request copies by sending a request and \$35 (the charge required by law). Please indicate the file number. Copies of the proposed final order may be viewed at the Department and/or self-copied. Individuals wishing to obtain a copy of the extension application should contact the Department by phone or in person.

App# [G-15685](#)
Permit Number G-15596
County/Basin Polk / Willamette (2)
Applicant Name WALLING PROPERTIES
PO BOX 12828
SALEM, OR 97309
Sources/TRSQ40Q160 A WELL > WILLAMETTE RIVER / 7.00S 3.00W 15 SENW
A WELL > WILLAMETTE RIVER / 7.00S 3.00W 15 NWNW
Use/Quantity COMMERCIAL USES / 17.800 CFS
Proposed Completion Date 10/01/2029

App# [G-18507](#)
Permit Number G-18117
County/Basin Linn / Willamette (2)
Applicant Name MARWOOD, DALE
PO BOX 2644
ALBANY, OR 97321
Sources/TRSQ40Q160 A WELL > HORSESHOE LAKE BASIN / 11.00S 4.00W 22 SWNE
A WELL > HORSESHOE LAKE BASIN / 11.00S 4.00W 22 SENE
Use/Quantity IRRIGATION / 0.570 CFS
Proposed Completion Date 10/01/2028

App# [G-18513](#)
Permit Number G-18162
County/Basin Baker / Powder (9)
Applicant Name BANISTER, TIMOTHY
BANISTER, JENNIFER
44893 KEATING CUTOFF RD
BAKER CITY, OR 97814
Sources/TRSQ40Q160 A WELL > POWDER RIVER BASIN / 8.00S 42.00E 19 NWNW
Use/Quantity IRRIGATION / 0.400 CFS
Proposed Completion Date 10/01/2029

Applications for Instream Lease

ORS 537.348 authorizes a water right holder to lease their existing water right(s) to instream use for a limited time. For the term of the lease, the water right holder agrees to suspend use of water under the original right. The state is the trustee for water rights leased for instream use. OAR 690-077-0077 requires that the Department public notice the lease applications.

The deadline for submitting claims of injury to existing water rights or enlargement of the original right against a lease application is January 16, 2024. Parties to the lease, including the Department, will review any such claims before the lease is finalized. The lease files are available for viewing at the Salem office of the Water Resources Department. If you have questions or comments please contact the Lease Specialist at 503-986-0898.

Lease#	SL-63
Certificate	96389 (T-13920)
Lessor	RIVARD, CHRYSTEN TROUT UNLIMITED 1777 N KENT ST STE 100 ARLINGTON, VA 22209
Lessee	CYMORE, JULIE TROUT UNLIMITED 1777 N KENT ST STE 100 ARLINGTON, VA 22209
Priority Date	12/31/1872
Source/Tributary To	LITTLE BUTTE CREEK / ROGUE RIVER

Transfer Applications: Regular

The holder of a water right may apply to permanently change an existing water use subject to transfer as defined in ORS 540.505(4). An application may involve any of the following changes: Point of diversion or appropriation; Additional point of diversion or appropriation; Historic POD; Place of use; Character of use; Instream; Substitution; or Exchange.

The Department seeks public comment on the recently-filed transfer applications listed below. Any person may comment on a transfer application. Comments must be received by the Department on or before January 25, 2024. Any person who provides comments within the comment period will receive a copy of the Department's preliminary determination of whether the application should be approved or rejected after the Department has completed a review of the application and will be provided an opportunity to protest the application and preliminary determination at that time.

Transfer	T-14372
Water Right	Cert: 97162
County/Basin	Multnomah / Willamette (2)
Applicant Name	BURTZOS FATHIZADEH, SANDRA CITY OF PORTLAND PARKS AND RECREATION DEPARTMENT 1120 SW 5TH AVE SUITE 858 PORTLAND, OR 97204
Proposed Change	POINT OF APPROPRIATION
Sources/TRSQ40Q160	A WELL > JOHNSON CREEK BASIN / 1.00S 2.00E 1 SWNE
Use/Quantity	MUNICIPAL USES / 0.557 CFS
Priority Date	02/25/2004

Transfer Preliminary Determinations

A Preliminary Determination provides the Department's conclusion as to whether a proposed change in place of use, point of diversion or appropriation, or character of use of an existing water right should be approved. Changes of water rights may be proposed in an application for transfer (including instream, historic POD, exchange, substitution or ground water registration modification).

The Department has issued preliminary determinations on the transfer applications listed below. In addition to this notice, the Department is complying with ORS 540.520(2) that requires publication of notice in a local newspaper for all transfers except those proposing a change in place of use only or a change in point of diversion of less than ¼ mile where there are no intervening diversion points.

Any person may protest the application and preliminary determination or may file a standing statement. Pursuant to OAR 690-380-4030(3) and OAR 690-382-0900, protests must raise all reasonably ascertainable issues and include all reasonably available arguments supporting the person's position. In addition, protests must be accompanied by a \$950 protest fee for non-applicant and \$480.00 protest fee for applicant. Call (503) 986-0815 to obtain additional information. Protests must be received by the Department on or before January 25, 2024, or within 30 days of the last date of publication in a newspaper, whichever is later. If no protests are filed, the Department will issue a final order consistent with the preliminary determination.

[T-13711](#) filed by Crowe Farms, LLC, Attn: Steve Crowe, 17200 Pleasant Hill Rd, Sheridan, OR 97378, proposes a place of use change under Certificate 36432. The right allows the use of 0.12 cubic foot per second from the unnamed stream and reservoir constructed under application no. R-40526, permit no. R-4528 in Sec. 14, T6S, R6W, WM for irrigation in Sects. 11 and 14, T6S, R6W, WM. The applicant proposes to change the place of use to Sec. 11, T6S, R6W, WM. The Water Resources Department proposes to approve the transfer, based on the requirements of ORS Chapter 540 and OAR 690-380-5000.

Transfer Applications: District Permanent for Place of Use

A district may request to permanently change the place of use within district boundaries pursuant to ORS 540.580. A petition (application) for a district permanent water right transfer may be submitted subsequent to (specific noticing requirements apply) or prior to the change in place of use, but no later than the end of the calendar year in which the change occurs. The petition may include an unlimited number of place of use transfers within the same petition. Any recently filed Application for District Permanent Water Right Transfer for Place of Use is listed below.

Public comments may be submitted by any person (please follow the instructions on the last page of this public notice). A protest may be filed by any potentially affected holder of an existing water right, either jointly or severally with other persons, provided the protest is not by a user within a district alleging injury to the delivery of water by the district. Each person submitting a protest shall raise all reasonably ascertainable issues and submit all reasonably available arguments supporting the person's position by the close of the protest period. Failure to raise a reasonably ascertainable issue in a protest or failure to provide sufficient specificity to afford the Department an opportunity to respond to the issue precludes consideration of the issue during the hearing. Protests must be accompanied by a \$810 protest fee for non-applicants and a \$410 protest fee for the applicant, and filed in accordance with OAR Chapter 690, Division 2. **Comments or protests must be received by the Department on or before January 25, 2024.**

Notice Regarding Service Members: *Active-duty service members have a right to stay proceedings under the federal Service Members Civil Relief Act. 50 U.S.C. App. §§501-597b. You may contact the Oregon State Bar or the Oregon Military Department for more information. The toll-free telephone number for the Oregon State Bar is: 1 (800) 452-8260. The toll-free telephone number for the Oregon Military Department is: 1 (971) 355-4127. The Internet address for the United States Armed Forces Legal Assistance Legal Services Locator website is: <http://legalassistance.law.af.mil>.*

Pursuant to ORS 540.580(8), if a water user within the district files a protest claiming injury to a water right delivery by the district, no contested case hearing shall be required, but the district shall resolve the matter directly with the water user.

To view the permanent transfer application, click on the link below.

Transfer	T-14365
County	Deschutes
Certificate	74145
Priority Date	09/01/1899
Name	SWALLEY IRRIGATION DISTRICT
Address	64672 COOK AVE, SUITE 1 BEND, OR 97703
Use	IRRIGATION
Source	DESCHUTES R > COLUMBIA R

Application for District Temporary Transfer

A district with a manager may request to temporarily change a water use within district boundaries for one irrigation season pursuant to ORS 540.570. District temporary transfers may include a change: (1) in place of use; (2) in type of use of a water right to store water; (3) in type of use from a primary right to a supplemental right; (4) in point of diversion/appropriation to facilitate a change in place of use; (5) in point of diversion in response to an emergency; and (6) from a surface water point of diversion to a ground water appropriation. A district may allow proposed changes to occur upon submission of an Application for District Temporary Water Right Transfer to the Department.

The Department shall approve the request provided it does not cause injury to any existing water right or expand the water use. A district temporary transfer may be conditioned or revoked at any time to avoid injury to other water rights. The use of water reverts to the prior authorized place of use, type of use, point of diversion/appropriation upon expiration of the temporary change.

The Department is requesting public comments on the recently filed district temporary transfer application(s) listed below. Comments may be submitted by any person (please follow the instructions on the last page of this public notice). The Department shall consider all comments that pertain to the potential for injury to an existing water right or to the enlargement of the water use subject to transfer in determining whether to condition, reject or revoke a temporary transfer. **Comments must be received by the Department on or before January 25, 2024.**

To view the district temporary transfer application, click on the link below.

Transfer	T-14364
County	Morrow
Certificate	94872
Priority Date	2/7/1974
Name	Columbia Improvement District
Address	501 Columbia Ave NE Boardman, OR 97818
Use	IRRIGATION
Source	COLUMBIA R > PACIFIC OCEAN

Water Management and Conservation Plans

The Department is required to give notice and to invite public review and comment on Water Management and Conservation Plans submitted pursuant to OAR Chapter 690, Division 086. The Department will consider all public comments in its review of the draft plan and will report the results of the review to the water supplier 90 days from the time the plan was submitted.

Any person may review and comment on a draft plan on or before January 25, 2024.

The plans may be viewed electronically at [WMCP Public Notice](#). Comments must cite specific provisions of concern in the draft plan, describe how each of the provisions cited do or do not satisfy the requirements of OAR Chapter 690, Division 086, suggest any modification in each provision that would be necessary to satisfy the relevant requirement, and include information to support any suggested modifications.

Plans have been submitted by the following agricultural and municipal water suppliers:

Eagle Crest – Brasada Ranch, Inc. (Municipal)

Seal Rock Water District (Municipal)

McMinnville Water and Light (Municipal)

To review any of the above plan(s) or to provide comments on the plan(s), contact Kerri Cope at 503-979-9544 or Kerri.H.Cope@water.oregon.gov or Tamera Smith at 458-253-0597 or Tamera.L.Smith@water.oregon.gov

Certificate Issuance

Following is a list of certificates that have been recently issued. If you are viewing this electronically then you should be able to view the certificate by clicking on the underlined blue text. Appeal rights are provided on each certificate document.

Cert# [97480](#)
Xfer: T-12630
County/Basin Polk / Willamette (2)
Applicant Name ACMPC OREGON 1 LLC
Priority Date 12/17/1969
Issue Date 12/22/2023

Cert# [97472](#)
App: S-88013
County/Basin Douglas / Umpqua (16)
Applicant Name BATES, MERYL
Priority Date 09/17/2014
Issue Date 12/22/2023

Cert# [97469](#)
App: S-87820
County/Basin Josephine / Rogue (15)
Applicant Name BRUCE, RON
Priority Date 06/27/2012
Issue Date 12/22/2023

Cert# [97474](#)
App: G-16157
County/Basin Washington / Willamette (2)
Applicant Name CLAREMONT GOLF CLUB INC.
Priority Date 12/17/2003
Issue Date 12/22/2023

Cert# [97349](#)
Xfer: T-11761
County/Basin Union / Grande Ronde (8)
Applicant Name CORP. PRESIDING BISHOP OF THE CHURCH OF JESUS CHRIST OF LATTER DAY SAINTS
Priority Date 03/09/1966
Issue Date 12/22/2023

Cert# [97561](#)
App: S-88126
County/Basin Malheur / Malheur (10)
Applicant Name FARMER, JAMES G.; DESERET LAND COMPANY LLC
DESERET LAND CO. LLC
MOORE FARMER, MARGARET D.
AGWEST FARM CREDIT FLCA
FARMER, CHARLES W.; DESERET LAND COMPANY LLC
Priority Date 08/28/2015
Issue Date 12/22/2023

Cert# [97415](#)
Xfer: T-6387
County/Basin Morrow / Umatilla (7)
Applicant Name FINLEY-BUTTES LIMITED PARTNERSHIP
Priority Date 08/15/1968
Issue Date 12/22/2023

Cert# [97490](#)
App: S-88685
County/Basin Marion / Willamette (2)
Applicant Name KELLY FARMS INC
Priority Date 12/19/2018
Issue Date 12/22/2023

Cert# [97479](#)
Xfer: T-12307
County/Basin Malheur / Malheur (10)
Applicant Name MCELROY, LINDA
MCELROY, THOMAS
Priority Date 12/24/1956
Issue Date 12/22/2023

Cert# [97476](#)
Xfer: T-12164
County/Basin Harney / Malheur Lake (12)
Applicant Name MOLT, CAMERON
MOLT, KEATON
MOLT, LOUIS
Priority Date 04/18/1962
Issue Date 12/22/2023

Cert# [97477](#)
Xfer: T-12164
County/Basin Harney / Malheur Lake (12)
Applicant Name MOLT, CAMERON
MOLT, KEATON
MOLT, LOUIS
Priority Date 08/24/1976
Issue Date 12/22/2023

Cert# [97478](#)
Xfer: T-12164
County/Basin Harney / Malheur Lake (12)
Applicant Name MOLT, CAMERON
MOLT, KEATON
MOLT, LOUIS
Priority Date 11/30/1992
Issue Date 12/22/2023

Cert# [97468](#)
App: S-85481
County/Basin Lane / Middle Coast (18)
Applicant Name PANTER, MELVIN
Priority Date 02/26/2003
Issue Date 12/22/2023

Cert# [97529](#)
Xfer: T-10935
County/Basin Polk / Willamette (2)
Applicant Name PERRYDALE DOMESTIC WATER ASSOCIATION
Priority Date 12/18/1972
Issue Date 12/22/2023

Cert# [97535](#)
App: G-17726
County/Basin Lane / Willamette (2)
Applicant Name ROSCOE DIVINE LLC
Priority Date 10/11/2013
Issue Date 12/22/2023

Cert# [97470](#)
App: S-87704
County/Basin Coos / South Coast (17)
Applicant Name RYAN, DONALD
BARONE, GARY
Priority Date 03/09/2011
Issue Date 12/22/2023

Cert# [97304](#)
Xfer: T-12835
County/Basin Marion, Yamhill / Willamette (2)
Applicant Name VITAL RIVERWOOD FARM LLC
Priority Date 01/29/1953
Issue Date 12/22/2023

Cert# [97303](#)
Xfer: T-12835
County/Basin Yamhill / Willamette (2)
Applicant Name VITAL RIVERWOOD FARM LLC
Priority Date 02/18/1977
Issue Date 12/22/2023

Cert# [97475](#)
App: G-16515
County/Basin Marion / Willamette (2)
Applicant Name WIESNER, NORM
Priority Date 08/25/2005
Issue Date 12/22/2023

OREGON WATER RESOURCES DEPARTMENT



725 Summer Street NE Suite A
Salem OR 97301

PUBLIC NOTICE OF WATER USE REQUESTS
December 26, 2023

Use this form to offer comments on water use requests or other items in this notice, or to order copies of proposed and final orders. You are welcome to submit comments on a separate sheet, but please be sure to include your name and address and reference the specific request or document that concerns you. Please mail your comments to the address listed above.

Alternatively, you may use our new Public Comment tool available on our website. Go to our website: <http://apps.wrd.state.or.us/apps/wr/wrinfo/>, and enter identifying information about the application. On the Water Rights Information Query Results page, use the "Submit a Public Comment" link, or under 'View all Scanned Documents' use the "Submit a Public Comment" link.

Water Use Request Type & File Number

(e.g. "Permit Application G-12345" or "Transfer T-1234"):

Mail me the order
(payment enclosed)*

Your Name, Address, and Phone Number:

* We are required by law to charge a fee of \$35 to mail a copy of proposed and final orders on a pending permit or permit extension applications to any interested person. Please include a check made out to the Oregon Water Resources Department in the amount of \$35 for each type of order you would like mailed to you. This fee entitles you to also receive a copy of the final order, when issued. Copies of proposed and final orders are also available for viewing (at no charge) at our Salem office, at the local watermaster office, or online.