

Process Improvement Update

Oregon Water Resources Commission

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Process Improvement Recent History

1. Lean (late 2009 – early 2010)

2. Efficiency Review Group (2009-2010)



Recent Process Improvement Initiatives

1. Implementation of HB 2133 and 2135
2. More “Lean”
3. Office of Administrative Hearings
4. Water Right Layering Work Group
5. Annual CWRE Training



Implementation of HB 2133 and 2135

1. **HB 2133:** Email correspondence.
85% of applicants are choosing this option.
2. **HB 2135:** Reduces Newspaper notices
in 7 processes.



Continued Use of “Lean”

1. Instream Lease program.
2. Allocation of Conserved Water.



Office of Admin. Hearings

- **Began with a WRD/OAH meeting to brainstorm opportunities for efficiency.**
- **Ended with the adoption of four strategies to improve the hearing process.**



Water Right Layering Work Group

Example:

Supplemental = 3 AF
Ground Water - Well

Primary = 3 AF
Surface Water Source

Water Right Layering Work Group

Before:



20 Acres
irrigated before
and 40 acres
After
=
Enlargement

After:



Water Right Layering Work Group

1. Addressing the problem of Layering water rights.
2. With Water Resources Congress
3. Several Irrigation Districts
4. Improved communications and systems to minimize the problem.



Annual CWRE Training

1. Started in 2000
2. Five workshops each fall.
3. Improved relationships and coordination with CWREs.
4. Quality has improved.



Process Improvement Next Steps

- **Building a culture of process improvement.**
- **On the lookout for opportunities.**
- **More “Lean”**



- **Questions?**

