

Process Improvement Update

Oregon Water Resources Commission

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Recent Process Improvement Initiatives

1. **Municipal WMCP guidebook**
2. **Well inspections**
3. **Update: Weekly Public Notice**
4. **Update: Instream Leasing Program**



Municipal WMCP Guidebook

1. Developed with many partners in 2003. Hard copy.
 2. 132 WMCPs received over the next 10 years.
 3. Staff took the lessons learned into new electronic version.
 4. Several groups provided input.
 5. Available online in March of 2015.
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Well Inspections

1. **Shared project: TSD and FSD**
2. **Early 2015: Training in Salem.**
 - a. **Field interactions**
 - b. **Installation & abandonment**
 - c. **Equipment and materials used**
3. **Especially valuable for recently hired well inspectors.**



Weekly Public Notice - Update

1. Shared project: TSD + WRSD
2. Largely unchanged in 15 years.
3. Now, most inputs are created automatically.
4. Others are created in standardized format.
5. We're saving over 300 hours/year.



Instream Leasing Program - Update

- 1. Reported last that we completed a overhaul of the forms & templates.**
- 2. Assigned more staff to help during rush.**
- 3. Last year: Huge benefits.**
- 4. This year: Even better.**
- 5. Our customers are thankful.**



Potential Future Topics

1. **KMP#10 – Timely Initial Reviews**
2. **Creating e-pay system for OWRD services**
3. **Update of OWRD website**
4. **Conducting a water right process review**
5. **Review WR Internal Management Directives**



Thank You

Any questions?

