

OREGON

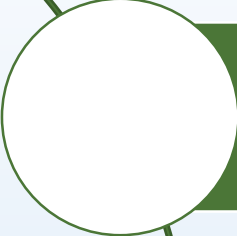


WATER RESOURCES
DEPARTMENT

Strategic Plan Implementation Update

Tom Byler, Director
September 2019

Why did we develop a Plan?



Prioritize work (day-to-day work and IWRS recommended actions)



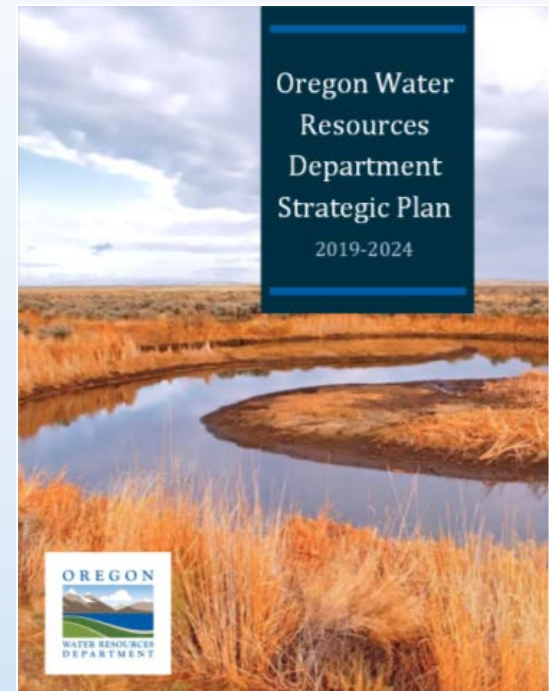
Continue to improve as a positive and productive workplace



Improve our organization's communication

Strategic Priorities

- Modernize our management of Oregon's surface water and groundwater resources to meet instream and out-of-stream uses
- Work to secure Oregon's instream and out-of-stream water future in the face of increasing water scarcity
- Foster a forward-looking team dedicated to serving Oregonians with integrity and excellence



Integrating Project Management

- Overarching principle for all three projects was to practice project management approach
- Develop a project scope
- Identify project manager and project sponsor
- Identify resources
- Provide periodic updates to ACT on progress and barriers

Core Values

- Work on promoting core values agency-wide and raising awareness
- Signage in office spaces
- Training
- Performance
- Templates



Credit Card and Auto Email Projects

Accept credit card payments at front desk

- Product demonstrations and coordination on setup
- Scheduled to be complete by end of year

Auto-contact applicants with status updates

- Auto-generate emails and increase communication with applicants
- Developing messaging and approach
- Scheduled to be complete in September

Portfolio Management

- Begin practicing Portfolio Management approach
- Test a system for selecting, managing, and tracking projects
 - Identify and pursue highest priority projects
 - Avoid overcommitting resources
 - Communicate progress internally and externally
 - Document successes
- 58 projects proposed; ACT reviewing and prioritizing

Next Steps

- Complete initial projects
- Begin work on projects identified in Portfolio Management prioritization

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Thank you.

Questions?