

OREGON

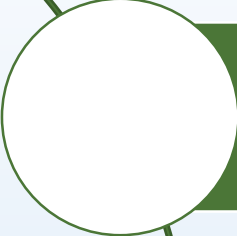


WATER RESOURCES
DEPARTMENT

Strategic Plan Implementation Update

Tom Byler, Director
November 19, 2020

Why did we develop a Plan?



Prioritize work (day-to-day work and IWRS recommended actions)



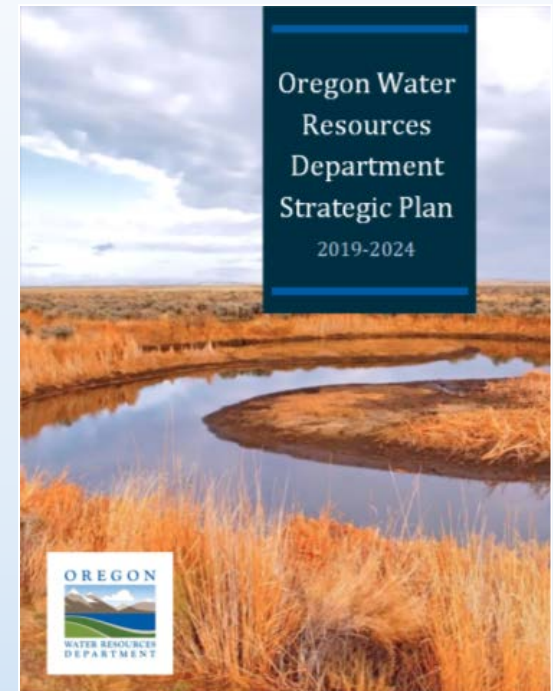
Continue to improve as a positive and productive workplace



Improve our organization's communication

Strategic Priorities

- Modernize our management of Oregon's surface water and groundwater resources to meet instream and out-of-stream uses
- Work to secure Oregon's instream and out-of-stream water future in the face of increasing water scarcity
- Foster a forward-looking team dedicated to serving Oregonians with integrity and excellence



Modernize Our Management



- Advance responsible groundwater and surface water management
 - Watermaster District Assessment
 - 2019 budget additions for data
 - Klamath Management

Modernize Our Management

- Modernize Water Transaction Systems and Processes
 - Auto Email Project Completed
 - Accepting Credit Card Payments at Front Desk
 - Groundwater and Well Construction Review Tracking System
 - Information Technology Modernization
 - Comprehensive scoping of water right services and tools
 - Rulemakings for Division 522, 54 and 77

Modernize Our Management

- Increase Protection of Public Safety and Health
 - Dam Safety Statutes and Rules Updates
 - Grants Risk Assessments of Dams
 - Post Wildfire Recovery
 - Modernize Well Construction Program
 - IT Projects
 - Legislation / Rules



Regional Awards of Merit

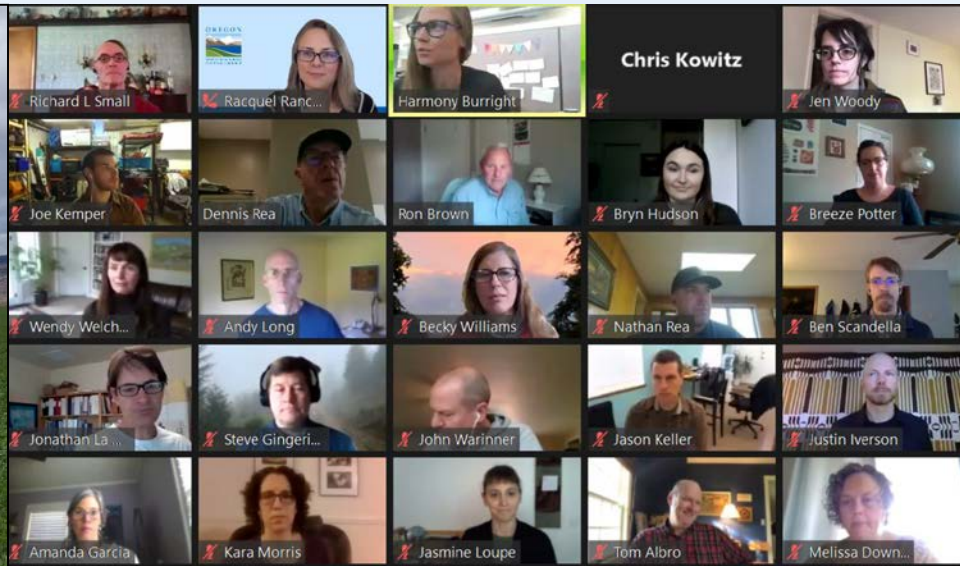


Modernize Our Management



- Improve Instream Protection and Increase Water Conservation
 - Long-standing Contested Cases
 - Coordination with ODFW on priorities and applications
 - Rulemakings on Divisions 54 and 77

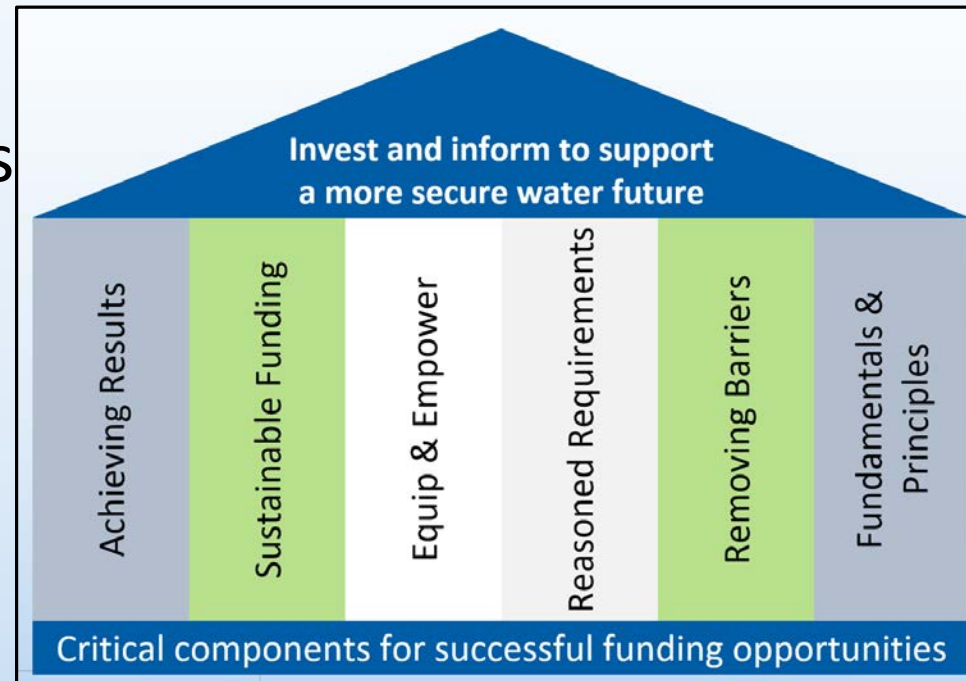
- Understand Expected Future Water Supply
 - Harney Groundwater Study
 - Walla Walla Groundwater Study
 - Evapotranspiration Project



- Equip Basins to Plan for Their Water Future
 - Piloting Place-based Planning
 - Planning Assessment
 - Integrated Water Resources Strategy
 - 100 Year Water Vision

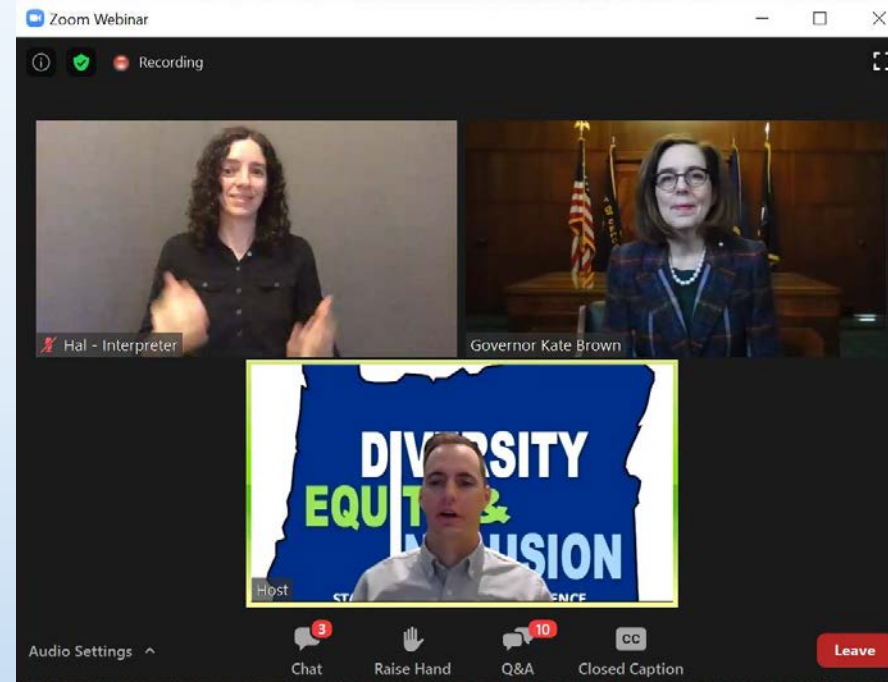


- Invest in Oregon's Built and Natural Infrastructure
 - Assessment of Water Projects Grants and Loans and Feasibility Grant Programs
 - IWRS/Water Vision
 - Transfers of Stored Water
 - Storage Policy Review

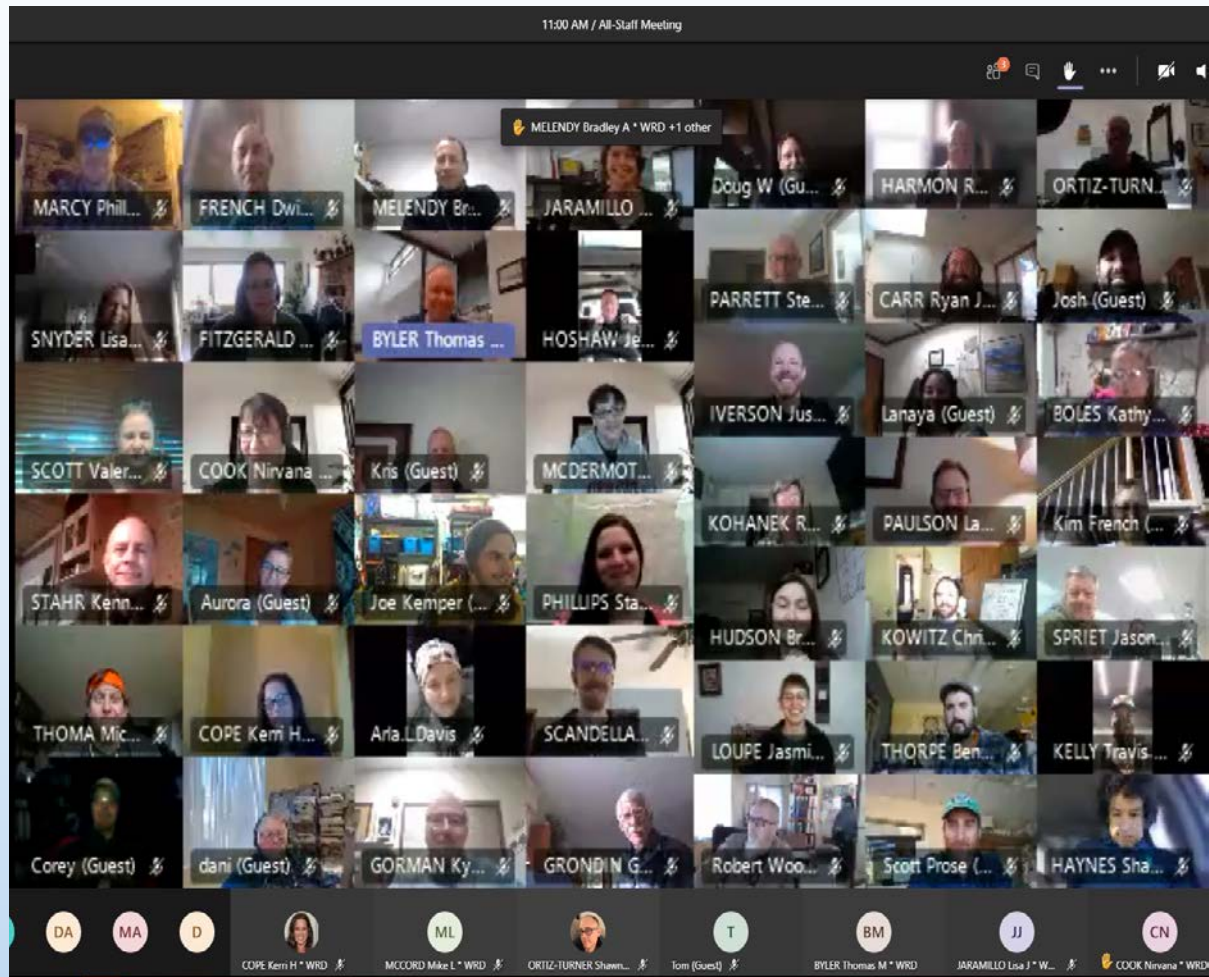


Foster Forward-Looking Team

- Maintain Technical Excellence and Improve Customer Service by Investing in Training for Staff
 - Manager and Staff Training
 - Core Values
 - Diversity, Equity and Inclusion Team
 - New Speaker Series
 - Launching new tools for collaboration



- Improve Agency Communications
 - Trainings
 - Internal Policies Update
 - New Speaker Series
 - Long-Term Remote Work Operations



Integrating Project Management

- Overarching principle for all three projects was to practice project management approach
- Develop a project scope
- Identify project manager and project sponsor
- Identify resources
- Provide periodic updates to ACT on progress and barriers

Core Values

- Work on promoting core values agency-wide and raising awareness
- Signage in office spaces
- Training
- Performance
- Templates



Credit Card and Auto Email Projects

Accept credit card payments at front desk

- Product demonstrations and coordination on setup
- Delayed due to COVID office closure and costs

Auto-contact applicants with status updates

- Auto-generate emails and increase communication with applicants
- Developing messaging and approach
- Project Completed

Portfolio Management

- Practice Portfolio Management approach
- Test a system for selecting, managing, and tracking projects
- 58 projects proposed – Initial ACT review and prioritization
 - Helped agency understand pinch-points such as IT and HR
 - Key input for development of budget packages
- More work to be done

Next Steps

- Complete initial projects
- Continue work on projects identified in Portfolio Management prioritization
- Post-COVID considerations

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Thank you.

Questions?